

Dear Bach to Rock® Parents:

Welcome to the B2R Alpharetta & B2R Johns Creek family. You and your child have embarked on a unique and rewarding musical adventure and we will do everything we can to ensure that you find the experience exciting, enriching and fun.

If at any time you need assistance or have questions, please feel free to get in touch with us. We can be reached by call OR text:

Alpharetta: 470-375-3960

Johns Creek: 678-771-8228

What You Should Know

Instrumental Instruction at Bach to Rock is Based on **Three Fundamental Principles:**

1. **That musical learning is significantly enhanced and maximum progress is achieved when students combine short one-on-one lessons with group, band or ensemble playing.**
2. **That motivation to learn through practice is strengthened by a “team sport” approach, in which students work together and have multiple opportunities to play in public. These activities give meaning to the otherwise solitary experience of practicing at home and provide students with real world goals.**
3. **That a strong, traditional and carefully sequenced methodology in both technique and musical theory should be coupled with a repertoire of music that students enjoy and to which they, their fellow musicians and their friends can relate.**

Bach to Rock Can Provide Instruments for Lessons

Bach to Rock will generally provide students with instruments when they are taking lessons at the school. Therefore, students will not have to take their instruments with them to school in the mornings or transport bulky equipment to their lessons. As students advance in the curriculum, they may feel more comfortable using their own instruments and are encouraged to bring them to class. Drums, Guitars and Keyboards, plus amplifiers and other support equipment, will always be supplied by the

school. We do not supply concert band instruments or string instruments.

Students Must Have Instruments at Home for Practice

It is very important for students to have their own instruments at home, as well as a properly equipped and distraction-free location in which to practice. Students also benefit from regularly scheduled practice times built into their busy calendars.

Excellent instruments are available today at moderate prices. Instruments should be sturdy and (in the case of stringed instruments) they should be able to stay in tune. Beginning students may wish to purchase a “starter” instrument, although investing in an intermediate-level instrument may, in the long run, prove more economical as a student’s skill level and musical demands increase over time.

Students should not practice on badly maintained, out-of-tune instruments. The early years of musical study are very important for the development of an accurate “ear” and an out of tune instrument inhibits this learning.

Instrument Selection

The B2R staff will be happy to discuss instrument selection with parents and/or students and to recommend appropriate instruments as well as local stores or online suppliers that carry them. B2R has wholesale contracts with musical instrument manufacturers and suppliers and can provide instruments at a discount to those who prefer to purchase them from us. A list of recommended instruments and accessories is available.

Tuition and Billing

Monthly billing is calculated based on the number of lessons in the month. This may vary depending on the day of the week when the lesson occurs. There can be four or five regularly scheduled lessons in a month. We bill for all lessons in a month, including lessons falling on a day the school is closed (such as a federal holiday). If a lesson falls on a day the school is closed, it will automatically be placed in the make-up bin for rescheduling at a later time.

Payment must be made by the first of the month to cover all regularly scheduled lessons and to reserve the day, time slot and instructor. Payment by credit card is highly preferred, though we also accept cash or check. We do not accept payment via online app (Venmo, etc). Parents paying via credit card will be automatically set up for a

recurring credit card charge for each successive month's lessons.

A student enrolling after the start of the month will be billed on a prorated basis. The total will be calculated based on the number of lessons remaining in the month.

Parents will receive an email reminder on the 16th of the month that their credit card will be charged on the first day of the upcoming month.

30-Day Notice Disenrollment Policy

B2R Alpharetta and B2R Johns Creek maintain a 30-day Email Written Notice Disenrollment Policy. This means that if a parent emails a 30-day disenrollment notice, they will be responsible for one additional billing cycle before the disenrollment takes effect. Lessons will stay on the calendar until the end of the last paid billing cycle or placed on the account as a credit. For example, if we receive a disenrollment notice on the 15th of January, the 30-day notice period will include the February 1st billing cycle, which includes classes through the end of February. Disenrollment would become effective on March 1st.

Fixed Duration

Students who have enrolled for a fixed duration workshop/class must pay in full prior to the start of instruction. Payment may be made via cash, check or credit card. Program prices are subject to change.

Single Session and Camp

Students who have enrolled for a single session workshop/class or for B2R Camp must pay in full prior to or at the time of that lesson or session. Payment may be made via cash, check or credit card. Program prices are subject to change.

Materials Fee

Enrollment in certain workshops, classes or private lessons may require, in addition to tuition, the payment of materials fees. Materials fees cover the cost of curriculum books and copyright permissions that allow Bach to Rock to provide modern music options for students. In the event materials fees are required, these fees will be due in full prior to the start of instruction.

Permission and Waivers

Use of Personal Information

The information parents provide will be used for internal purposes only and will never be shared with third parties.

However, if a child is enrolled in the Band Session Program, parent contact information (name, phone number, email address) may be shared with parents of students enrolled in the same band in order to facilitate scheduling. Parents may opt out of this limited information sharing by submitting a request in writing (email is permissible) to B2R.

Photographs, Audio & Video Recordings, and Promotional Materials

Please note that B2R (as well as members of the media) may photograph or make audio or video recordings of students, students' families and friends, and other members of an audience in attendance at a performance for the purpose of advertising, promoting and increasing awareness of B2R (and reporting on events of local interest). By signing this document, parents hereby give their permission for B2R (as well as members of the media) to so photograph and make such audio and video recordings of their student(s). B2R will own the copyright of its photographs and audio and video recordings and as such may publish the same in any medium (and the media member will own the copyright of its photographs and audio and video recordings and may publish the same).

Creation of Musical Work

During the course of individual and/or group lessons and/or band sessions, the instructor may in collaboration with the student(s) create an original piece of music. The copyright in the original piece of music shall belong jointly to both B2R and the student(s). Parents hereby acknowledge that B2R has the right to exercise all rights as a copyright owner in these pieces. By signing this document, parents hereby give their permission for B2R to make audio and video recordings of their student(s) playing these pieces and using such audio and video recordings for the purposes of advertising, promoting and increasing awareness of B2R.

Leaving Child on Premises/Personal Injury

B2R shall not be liable for any accident, injury, loss, theft, or damage which may be sustained by a parent or student on the B2R premises. Children under the age of 12 who are being picked up and dropped off for B2R programs or events are to be escorted to and from the reception desk at the site and/or to a B2R staff member. B2R is not responsible for musical instruments or any personal belongings left on the premises. **Off Campus Events**

Occasionally B2R holds functions such as band performances offsite. It is the responsibility of the parent to provide transportation to such events, unless otherwise notified. Students at offsite events must be accompanied by an adult at all times. B2R is not liable for any personal injury or property damage arising as a result of a child's participation in an off-site activity.

Facility Policies

Inclement Weather

In the event of inclement weather, B2R will make closing decisions twice daily. B2R will post a message at B2Rmusic.com, the site's B2R Facebook page, and send communication via text/email by 9 a.m. for all lessons, classes or events starting before 1 p.m. that day and by 12 p.m. for all lessons, classes or events starting at or after 1 p.m. that day. Please be sure to check for the weather message as conditions may permit us to be open in the morning and closed in the afternoon, or vice versa. In the event B2R closes, make-up lessons must be scheduled within 90 days of the original lesson date. B2R cannot guarantee that make-up lessons will be taught by the student's regular instructor.

Student Conduct

Students are expected to exhibit responsible behavior while on B2R premises and when participating in or attending B2R sponsored functions held offsite. Any damage to the facility and/or equipment as a result of disruptive behavior or horseplay is the financial responsibility of the student and parent.

B2R reserves the right to discontinue instruction to any student who does not adhere to school policies or whose behavior is determined by the faculty/staff to be inappropriate or disruptive. In such cases, the student is still responsible for all tuition and fees due and no refund will be provided.

Ear Plugs

The US Occupational Safety and Health Administration (OSHA) states that hearing protection should be worn by those exposed to sound levels exceeding 85 dBa for periods of 8 hours or more (85 dBa is roughly equivalent to the sound of heavy traffic). To minimize the risk of hearing loss, students may wish to use earplugs, both inside the studio and during concerts. Ear plugs are available from the B2R staff or can be supplied by the student.

B2R Parent / Teacher Policy

Please do not ask Bach to Rock teachers for lessons outside of B2R. All Bach to Rock teachers are under contract and may not offer lessons to B2R students outside of Bach to Rock. Teachers who violate contract terms will be terminated.

Attendance & Cancellation Policies

Individual Lessons

Students enrolled in individual lessons are permitted one excused absence and make-up lesson per month. For a missed lesson to be "excused" the student/ parent must notify the school via email, text or phone call by the close of business the day before the scheduled lesson. Make-up lessons must be scheduled within 90 days of the original lesson date. B2R cannot guarantee that make-up lessons will be taught by the student's regular instructor. There will be no refunds or make-ups for absences without proper notification.

Please do not bring a sick student to the school! If a lesson is canceled due to Covid-19 related issues (such as positive test, direct exposure, symptoms, etc) two or more hours before its scheduled time, it will be placed in the make-up bin.

Rock Band Sessions

There will be no make-up for band sessions missed by individual students. Absences from band sessions alter the balance of the group and make rehearsals difficult for those students who are in attendance. Parents and students must recognize that they have an obligation to their fellow band members and should make every effort to attend all scheduled sessions. If at least three students are present for a band session, it will proceed as scheduled. If fewer than three students are available for a band session, it will be cancelled.

Group Classes, Recording Arts, B2R Glee Club

No make-up classes or refunds will be given if a student is absent for a group class. If B2R cancels a class prior to the first day of instruction, a full refund will be given.

B2R prides itself in recruiting accomplished musicians who perform professionally. While this allows us to assure a highly talented faculty, occasionally teachers may be absent due to their performance schedules or for other reasons. If this occurs, B2R will arrange for a substitute teacher and the student's instruction will continue as scheduled. If a substitute teacher is not available, B2R may reschedule the lesson.

Bach to Rock is a registered trademark of Music Makers Holdings LLC d/b/a Bach to Rock

Early Childhood Education Classes

Parents may make up a missed Early Childhood Education class by taking their child to another regularly scheduled class session at a different day/time (space permitting). No other make-up or refunds are available. If B2R cancels a class for the semester prior to the first day of instruction, a full refund will be given.

B2R Camps

There will be no make-up sessions for students enrolled in B2R Camps. If B2R cancels a camp prior to the first day of instruction, a full refund will be given.

B2R Studios

The student/parent must notify the school in writing (email is permissible) by the close of business the day before the scheduled session to cancel or reschedule a session. Otherwise, no refund will be given.

Lesson Observation Week

We open the lesson room doors during the 4th week of the month for **Parent Lesson Observation Week**. Parents can see and hear firsthand what their child is learning, observe them and their teacher in action, and get a feel for how well they are meeting the challenges they encounter while learning their instrument. Parents can ask questions or just sit back and observe. We highly encourage all parents to attend during Lesson Observation Week - there is no better way build a musical rapport with your child and learn how you can help at home.

Withdrawals and Refunds

Students are considered registered for the duration of their programs. When B2R receives a written 30-day request to withdraw, all lessons will remain on the calendar through the end of the next billing cycle. Students remain registered and are encouraged to attend through the last paid week.

Prorated tuition refunds for group classes will only be made if a student withdraws with at least 50% of regularly scheduled sessions remaining.

Teacher Attendance