



**Bach to Rock-Powell**  
**9692 Sawmill Parkway**  
**Powell, Ohio 43065**

### **Dear Bach to Rock® Parents:**

Welcome to the B2R family. You and your child have embarked on a unique and rewarding musical adventure and we will do everything we can to ensure that you find the experience exciting and enriching. If at any time you need assistance or have questions or concerns, please feel free to get in touch with us. We can be reached at 838-227-7625.

### **What You Should Know About Bach To Rock**

#### **Instrumental Instruction at Bach to Rock is Based on Three Fundamental Principles:**

1. That musical learning is significantly enhanced and maximum progress is achieved when students combine short one-on-one lessons with group, band or ensemble playing.
2. That motivation to learn through practice is strengthened by a “team sport” approach, in which students work together and have multiple opportunities to play in public. These activities give meaning to the otherwise solitary experience of practicing at home and provide students with real world goals.
3. That a strong, traditional and carefully sequenced methodology in both technique and musical theory should be coupled with a repertoire of music that students enjoy and to which they, their fellow musicians and their friends can relate.

### **Bach to Rock Can Provide Some Instruments for Lessons and Performances**

Bach to Rock will generally provide students with pop instruments such as guitars, bass guitars, drum kits, keyboards and amplification equipment as needed including for voice when they are taking lessons in its facilities or performing at events. Therefore, students will not have to take their instruments with them to school in the mornings or transport bulky equipment to their lessons and events. As guitar and bass students advance in the curriculum, they may feel more comfortable using their own instruments and are encouraged to bring them to class. We do not provide wind or orchestral instruments such as clarinets, flutes, saxophones, violins or violas, etc.

### **Students Must Have Instruments at Home for Practice**

It is very important for students to have their own instruments for practice at home. Excellent instruments are available today at moderate prices. Instruments should be sturdy and (in the case of stringed instruments) they should be able to stay in tune. Beginning students may wish to purchase a “starter” instrument, although investing in an intermediate-level instrument may, in the long run, prove more economical as a student’s skill level and musical demands increase over time. Keyboard/Piano students should not practice on badly maintained, out-of-tune pianos. The early years of musical study are very important for the development of an accurate “ear” and an out of tune instrument inhibits this learning.

### **Instrument Selection and Accessories**

The B2R staff will be happy to discuss instrument selection with parents and/ or students and to recommend appropriate instruments as well as stores in our area or online that carry them. Bach to Rock-Powell also carries a small selection of accessories for pop instruments such as tuners, strings, and sticks.

### **Tuition and Billing**

#### **Monthly Billing**

Monthly billing is calculated based on the number of lessons reserved in the month. The number of lessons in the month may vary depending on the day of the week when a lesson occurs. B2R does not bill for regularly scheduled lessons occurring on official B2R holidays when the centers are closed. There can be three, four or five regularly scheduled lessons in a month. Payment must be made by the 1st of the month to reserve all regularly scheduled lesson days, time slots and instructor. Payment may be made via cash, check or

credit card. A student enrolling after the start of the month will be billed on a prorated basis. The total will be calculated based on the number of lessons remaining in the month.

**Parents paying via credit card will be automatically set up for a recurring credit card charge for each successive month's lessons.**

Parents will be sent an email reminder on the 16th of the month that their credit card will be charged on the first day of the upcoming month. Parents must notify B2R by the 25th of the month if they do not want to continue instruction in the next month. Notification may be made by sending written notification (email is permissible) to B2R or calling B2R. If any parent has not so notified B2R by the 25th of the month, the credit card will be automatically charged on the 1st of the month for that month's regularly scheduled lessons. The amount charged may vary from month to month, depending on the number of lessons scheduled in the month.

**Fixed Duration Group Classes**

Students who have enrolled for a fixed duration workshop/class such as Fun with Music, Rock N Roll or the 101 classes must pay in full prior to the start of instruction. Payment may be made via cash, check or credit card. Program prices are subject to change.

**Single Session**

Students who have enrolled for a single session workshop/class must pay in full prior to that lesson. Payment may be made via cash, check or credit card. Program prices are subject to change.

**Materials Fee**

Enrollment in certain workshops, classes or private lessons may require, in addition to tuition, the payment of materials fees. Materials fees cover the cost of curriculum books and copyright permissions that allow Bach to Rock to provide modern music options for students. In the event materials fees are required, these fees will be due in full when classes or lessons are reserved in all cases except evaluation lessons or band tryouts.

**Permission and Waivers**

**Use of Personal Information**

The information parents provide will be used for internal purposes only and will never be shared with third parties. However, if a child is enrolled in the Band Session Program, parent contact information (name,

phone number, email address) may be shared with parents of students enrolled in the same band in order to facilitate scheduling. Parents may opt out of this limited information sharing by submitting a request in writing (email is permissible) to B2R-Powell.

**Photographs, Audio & Video Recordings, and Promotional Materials**

Please note that B2R (as well as members of the media) may from time-to-time photograph or make audio or video recordings of students, students' families and friends, and other members of an audience in attendance at a performance for the sole purpose of advertising, promoting and increasing awareness of B2R (and reporting on events of local interest). By signing this document, parents hereby give their permission for B2R (as well as members of the media) to so photograph and make such audio and video recordings of their student(s). B2R will own the copyright of its photographs and audio and video recordings and as such may publish the same in any medium (and the media member will own the copyright of its photographs and audio and video recordings and may publish the same).

**Creation of Musical Work**

During the course of individual and/or group lessons and/or band sessions, the instructor may, in collaboration with the student(s), create an original piece of music. The copyright in the original piece of music shall belong jointly to both B2R and the student(s). Parents hereby acknowledge that B2R has the right to exercise all rights as a copyright owner in these pieces. By signing this document, parents hereby give their permission for B2R to make audio and video recordings of their student(s) playing these pieces, and using such audio and video recordings for the sole purposes of advertising, promoting and increasing awareness of B2R.

**Leaving Child on Premises/Personal Injury**

B2R-Powell shall not be liable for any accident, injury, loss, theft, or damage which may be sustained by a parent or student on the B2R premises. Children under the age of 12 who are being picked up and dropped off for B2R programs or events are to be escorted to and from the reception desk at the site and/or to a B2R staff member. B2R is not responsible for musical instruments or any personal belongings left on the premises.

**Off Campus Events**

B2R-Powell regularly holds functions such as band performances offsite. It is the responsibility of the

parent to provide transportation to such events, unless otherwise notified. Students at offsite events must be accompanied by an adult at all times. B2R is not liable for any personal injury or property damage arising as a result of a child's participation in an off-site activity.

## **Facility Policies**

### **Inclement Weather**

In the event of inclement winter weather, B2R will make closing decisions based off of a current or predicted Snow Emergency Classification 2 or higher **within** Delaware County. **B2R-Powell does not follow the Olen tangy or Dublin School districts' policies for early dismissal or closures.** B2R-Powell will contact all affected customers by phone, text, and/or email to notify of the change in that day's schedule. Please be sure to call or text if in doubt as conditions may permit a site to be open in the morning and closed in the afternoon, or vice versa. Any canceled lessons will be put into the lesson makeup bin for rescheduling.

### **Student Conduct**

Students are expected to exhibit responsible behavior while on B2R premises and when participating in or attending B2R sponsored functions held offsite. Any damage to the facility and/or equipment as a result of disruptive behavior or horseplay is the financial responsibility of the student and parent.

**B2R reserves the right to discontinue instruction to any student who does not adhere to school policies or whose behavior is determined by the faculty/staff to be inappropriate or disruptive. In such cases, the student is still responsible for all tuition and fees due and no refund will be provided.**

### **Ear Plugs**

The US Occupational Safety and Health Administration (OSHA) states that hearing protection should be worn by those exposed to sound levels exceeding 85 dba for periods of 8 hours or more (85 dba is roughly equivalent to the sound of heavy traffic). In order to minimize the risk of hearing loss, students may wish to use earplugs, both inside the studio and during concerts. Ear plugs are available from the B2R staff or can be supplied by the student.

## **B2R Parent/Teacher Policy**

Please do not solicit Bach to Rock teachers for lessons outside of B2R. All Bach to Rock teachers are under contract and may not offer lessons to B2R students

outside of Bach to Rock. Teachers who violate contract terms will be terminated.

## **Attendance & Cancellation Policies**

### **Business Days**

B2R-Powell's business days/week is currently Monday through Saturday. **Adequate notifications** are those that are given at least the business day before a cancelation during the school's open hours. Notifications of next-day lesson cancelations, in any form, are not accepted *after* school closing. Call if you are not sure your email or text message was received.

### **Excused Absences**

For a missed lesson to be "excused" the student/parent must notify the school in writing (email is permissible) or by calling B2R-Powell before the close of business on a business day before the scheduled lesson. Leaving a voice mail, text message or email *after* business hours the business day before a lesson is not adequate notification for an excused absence. There will be no make-up lessons for absences without proper notification.

### **Makeup Bin**

Excused absences for lessons are put into the makeup bin and held for at least 30 days from the date of the lesson. In that time the lesson must be rescheduled to help maintain a continuance of lessons for the student. It is the responsibility of the parent to reschedule the lesson within 30 days. B2R-Powell cannot guarantee that make-up lessons will be taught by the student's regular instructor. Any lessons in the makeup bin after 30 days may expire.

### **Class and Lesson Cancellations**

If B2R cancels a class or lesson prior to the first day of instruction, a full refund will be given. If the class or lesson is canceled by B2R after it begins, other educational options may be offered or a refund for the balance of the classes/lessons paid for will be given.

Sometimes a student may decide that they do not want to continue music lessons on their chosen instrument. In those cases we will endeavor to find a different instrument or possibly courses with more of a music technology aspect that the student may be interested in trying. If that is not possible, B2R-Powell will refund the balance of any unused funds providing there has been adequate notification for withdrawing from the school the business day before the next scheduled lesson.

### **Individual Lessons**

Students enrolled in individual lessons are permitted one excused absence and make-up lesson per month without putting their current day, time slot and requested instructor at risk of being given to another student.

### **Rock Band and B2R Glee Club Sessions**

There will be no make-up of band or glee club sessions missed by individual students. Absences alter the balance of the group and make rehearsals difficult for those students who are in attendance. Students are asked to recognize that they have an obligation to their fellow band members and should make every effort to attend all scheduled sessions making band a priority. If at least 50% of students are present for a rehearsal session, it will proceed as scheduled. If fewer than 50% are available, it will be cancelled and the lesson put into the makeup bin. The student's parents are responsible for coordinating a time with each other and B2R-Powell to make up the lesson within 30 days from the original lesson date. Excused Band or Glee Club cancellations are determined by the B2R-Powell Director or Assistant Director the business day before the band rehearsal. Like lessons, notification to B2R-Powell must be made by parents during open hours the business day before the band practice.

### **101 Classes, Fun with Music and Rock N Roll**

No make-up classes or refunds will be given if a student is absent for a 10-week fixed duration group class. If B2R cancels a class prior to the first day of instruction, a full refund will be given.

### **Early Childhood Education Classes**

Early Childhood Education classes include Rock N Roll, Rock City, and Kids N Keys programs. Parents may make up a missed Early Childhood Education class by booking their child in another regularly scheduled class session at a different day/time within 30 days of the excused absence (space permitting). No other make-up or refunds are available.

### **B2R Camps**

There will be no make-up sessions for students enrolled in B2R Camps who must miss any part of the camp for any reason. If B2R has to cancel a camp prior to the first day of instruction, a full refund will be given. If the parent must withdraw the student before the Camp begins, adequate notification must first be given to qualify for a full refund.

### **B2R Studios**

The student/parent must notify the school in writing (email is permissible) by the close of business the business day before the scheduled session to reschedule or cancel a session. Otherwise, no refund will be given.

### **B2R Birthday Parties**

Deposits on Birthday Parties are refunded for cancellations with adequate notification, the business day before the scheduled party.

### **Withdrawals and Refunds**

Students are considered registered for the duration of their funded programs until B2R receives a written request to withdraw. Prorated tuition refunds for defined-term group classes will only be made if a student withdraws with at least 50% of regularly scheduled sessions still remaining. No pro-rated refunds will be made for B2R Camps, B2R Studios and other classes that are less than 4 hours in duration.

### **Deposits**

Deposits for funds that are not obligated toward a specific program will only be kept for 30 days. After that period, they will be refunded to the member. If member cannot be located after 30 days through last known address by letter, the funding will be turned over to the State of Ohio under the Ohio Department of Commerce, Division of Unclaimed Funds as unclaimed and pursuant to Chapter 169 of the Ohio Revised Code.

### **Teacher Attendance**

B2R prides itself in recruiting accomplished musicians who perform professionally. While this allows us to assure a highly talented faculty, occasionally teachers may be absent due to their performance schedules or for other reasons. If this occurs, B2R will arrange for a substitute teacher and the student's instruction will continue as scheduled. If a substitute teacher is not available, the parent may reschedule the lesson within 30 days of the regularly scheduled lesson date.

Bach to Rock is a registered trademark of Music Makers Holdings LLC d/b/a Bach to Rock and B2R. Bach to Rock-Powell is a licensed franchisee by Music Makers Holdings LLC and is owned by Strohecker Productions LLC, a registered business in the State of Ohio. Any questions concerning policies contained within this handbook can be directed to Bach to Rock-Powell at 838-227-7625, email [powell@bachtorock.com](mailto:powell@bachtorock.com) or by mailing to Bach to Rock-Powell, 9692 Sawmill Parkway, Powell, OH 43065-6669.